

# Our goal is to find you available providers matched to your needs. Here is what to expect:

## 1 Step 1: Screening

Consent to use our services, and complete our screening form online or by phone call. Save our number: (888) 515-0595 and respond to our communications promptly to help speed up your connection to care.

### Be prepared to provide the following information:

- Basic contact information for individual in need or guardian (if applicable)
- Insurance provider and plan

- Brief description of what the person in need is experiencing
- Type of service desired

#### Care Solace can connect you with:

- Psychological Assessment
- Individual Therapy
- Psychiatry
- Intervention Services
- Social Services Agencies that help with low cost medical & dental care, housing & food insecurity
- Hospitalization & Stabilization
- Partial Hospitalization Program
- Intensive Outpatient Program
- Residential Inpatient Program
- Medical Detox
- Applied Behavioral Analysis Assessment & Treatment

## 2 Step 2: Matching (this may take several days)

#### We will:

- Seek out providers on your behalf and keep you updated via text or email along the way
- Call you to present at least two options
- Offer to assist you in scheduling your appointment
- Let us know if it is a good fit or not what works or doesn't work based on your unique needs

# 3 Step 3: Check In

#### We will:

- Touch base after your appointment about your satisfaction with provider match
- If the provider isn't a good match, let us know so we can continue searching for options to ensure that you are satisfied.
- We will be there to answer questions every step of the way